

It is Safety Solutions Policy that Learners who attend training courses delivered by Safety Solutions are given the opportunity to appeal the results of any qualification and/or award.

Safety Solutions appeals process ensures that a clear and transparent appeals system is in place for learners to appeal assessment results which they consider to be unfair. The appeals process enables learners to appeal if they perceive any irregularities or inequalities in the assessment of results

Learners who wish to appeal their results can do so in writing to the Safety Solutions Customer Services Manager, John Roberts, within 20 working days of receipt of their results for their award/qualification by either emailing jroberts@safetysolutions.ie or posting it to Safety Solutions, Unit 2 Lyncon Court, Snugborough Business & Technology Park, Blanchardstown, Dublin, D15 NP49. Learners will receive an initial response from Safety Solutions within 5 working days.


Learners have the right to contact the awarding body at any time if they are dissatisfied with the way in which their appeal is being handled by Safety Solutions.

The following are awarding bodies for courses delivered by Safety Solutions:

- PHECC – 045 882070
- WIN – 01 4408636
- SOLAS (CSCS) – 01 6395600
- IOSH - +44 116 2573100
- QQI – 01 9058100
- City & Guilds - +44 207 2942468
- RSA (CPC) – 096 25015
- Safety Solutions – 01 8354084

If an appeal is upheld Safety Solutions will consider if this has any impact on other learners and whether or not any action needs to be taken to address this.

All information relating to an appeal will be kept for one calendar year from the date of the appeal final decision.

Signed: 

Date: 20/01/2021

Ciaran McEvoy
Managing Director